

Amcom Dark Fibre Service Specific Terms and Conditions

In addition to the Amcom General Terms and Conditions the following Amcom Dark Fibre Service (**Service**) Specific Terms and Conditions also apply.

1 SERVICE DESCRIPTION

- 1.1 The Dark Fibre Service provides a dedicated point to point optic link between specified sites. The Customer may connect any optical transmission equipment that complies with the requirements of these Service Specific Terms and Conditions. The link is exclusive to the Customer and isolated from both other users and Amcom's management environment. The Service provides two optical connections (for go and return). Different arrangements may be available by negotiation.
- 1.2 The Service is presented at the Service Delivery Point on a SC SMOF interface. Where Amcom agrees to provide an alternative Service Interface an additional charge may apply for the provision of the Service Interface required.
- 1.3 The Service will be compliant with ITU Recommendation G.652 for Single Mode Optical Fibre (SMOF) and will support optical transmission in the 1310nm and 1550nm wavelength ranges but not in the 850nm wavelength range. Key parameters are indicated below (do not include any allowance for splicing or connectors):

Attenuation at 1310 nm	0.40 dB/km max
Attenuation at 1550 nm	0.25 dB/km max

The Service is an Unmanaged Service.

2 GENERAL

- 2.1 The Service is available within the coverage area of Amcom's optic network and where there is sufficient spare infrastructure capacity. The Service may be provided to sites outside the existing coverage area and/or where infrastructure expansion is required if technically and commercially viable.

- 2.2 Amcom reserves the right to refuse to connect any cabling at the Premises to the Service unless:
 - a) A registered cabling service provider installed the cabling at the Premises;
 - b) The Customer's premise cabling meets minimum technical requirements as determined by ACMA; and
 - c) The Customer has obtained all necessary consents from the owner of the Premises.
- 2.3 Any equipment connected to the Service must comply with all applicable ACMA and other standards.
- 2.4 The Customer is responsible for taking all reasonable steps to ensure that any faults reported to Amcom are within the Service before reporting the fault.
- 2.5 Amcom will use all reasonable endeavour to support the Service in accordance with the Service Availability Targets set out in this Service Specific Terms and Conditions.
- 2.6 Amcom may vary the Service if reasonably required for technical, operational and commercial reasons.

3 SERVICE LEVEL AGREEMENT

- 3.1 Amcom will provide the Service in accordance with the Service Level Agreement (if any).

4 DEFINITIONS

- 4.1 Terms that are capitalised in these Service Specific Terms and Conditions have the same meaning as in the Amcom General Terms and Conditions for the Service.
- 4.2 In this Service Specific Terms and Conditions, unless the context otherwise requires:

- (a) **Service Delivery Point** means the location at which Amcom will install Amcom Equipment necessary to provide the Service Interface as specified in the Application Form; and
- (b) **Service Interface** means the physical interface at the Service Delivery Point by which the Customer connects to the Service.
- (c) **Service Level Agreement** means Amcom's standard service level agreement which is made available by Amcom to the Customer as is updated from time to time.