

VOCUS PSTN/ISDN LINES

SCHEDULE OF FEES & CHARGES



CHARGE DESCRIPTION	CHARGE (INC. GST)
Fixed Voice Services (PSTN and ISDN) (once-off charges)	
PSTN Connection Charges	
Inplace – Standard or Additional Connection	\$59.00
Inplace – Tech Visit – Standard Connection	\$125.00
Inplace – Tech Visit – Additional Connection	\$75.00
New Service/Connection – Standard Connection	\$299.00
Additional Connection with New Service	\$179.00
Messagebank Away Installation	\$44.00
Line Hunt Installation	\$46.20
Reconnection Fee From Temporary Service Disconnection	\$55.00
Connection to Socket	POD
ISDN Connection Charges (once-off charges)	
New Connection for ISDN 2	\$420.00
New Connection for ISDN 10	\$2,695.00
New Connection for ISDN 20	\$3,630.00
New Connection for ISDN 30	\$4,070.00
Inplace Connection of ISDN 2 or ISDN 2 Enhanced	\$140.00
In-place connection of ISDN 10/20/30 (per 2 Mbit/s link)	\$720.00
Activation of additional/idle 10 Channels on existing ISDN 10/20/30 service	\$1,100.00
Additional ISDN 2 at same time as first	\$360.00
ISDN Conversion Charges (once-off charges)	
Conversion from PSTN to ISDN2 or ISDN 2 Enhanced or ISDN2 Direct Indial (one service)	\$250.00
Conversion from ISDN2 to ISDN 2 Enhanced (one service) or ISDN with Multiple Number	\$250.00
Conversion from ISDN 2 or ISDN 2 Enhanced to ISDN 10/20/30 (for each 2 Mbit/s link)	\$1,100.00
PSTN Value Added Features Charges	
Messagebank	\$6.50
Messagebank Away	\$19.50
Messagebank Virtual	\$7.50
Line Hunt (per line)	\$6.50
Silent Line Non Business	\$4.99
CPE – Standard Residential Phone Rental	\$4.50
CPE – Calling Number Display Rental Touchphone	\$9.00

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CHARGE DESCRIPTION	CHARGE (INC. GST)
Number Redirection (postpaid) (per line)	\$30.00
Number Redirection (3 months prepaid)	\$33.00
Number Redirection (6 months prepaid)	\$66.00
Number Redirection (12 months prepaid)	\$130.00
Number Held for Call Diversion	\$29.95
Business Links	\$8.80
Loop metering	\$4.95
Call Control	\$4.00
Call Return	\$0.35 per call
Calling Number Display	\$7.15
Fax Duet Monthly Rental	\$9.00
FaxStream FaxBank	\$6.50
FaxStream Never Busy Fax	\$6.50
Remote Access	\$4.00
Abbreviated Dialling (1-8 numbers)	\$4.00
Abbreviated Dialling (9-40 numbers)	\$4.20
Abbreviated Dialling (9-60 numbers)	\$4.40
ISDN Value Added Features Charges	
Charge for Direct Indial (per 100 number block)	\$88.00
Reservation of Numbers for ISDN 2 with Direct Indial and ISDN 10/20/30 (per 100 number block)	\$122.00
Line Hunt	\$6.50
Group Number Directory (GDN)	\$5.50
ISDN Auxiliary Number	\$4.50
ISDN 2 Calling Line Identification Presentation (CLIP)	\$13.50
ISDN 10/20/30 Calling Line Identification Presentation (CLIP) (per 2 Mbit/s link)	\$27.00
Extension Level Billing on ISDN 2 with Direct Indial (per Indial group)	\$27.00
Extension Level Billing on ISDN 10/20/30 (per Indial group)	\$122.00
Local Number Portability Administrative Charge (once-off charges)	
Per Number (simple port)	\$8.00
Analogue Indial Numbers	
- First Batch (up to 100 Numbers)	\$840.00
- Each Additional 100 Numbers (or part thereof)	\$387.00
FaxStream, MSN (Multiple Service Number)	

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CHARGE DESCRIPTION	CHARGE (INC. GST)
- First Batch (up to 2 numbers)	\$59.00
- Each Additional Number	\$8.00
Centel Plus, Linehunt	
- First Batch (up to 5 numbers)	\$59.00
- Each Additional Number	\$8.00
ISDN 10/20/30, ISDN 2 with Direct Indial	
- First Batch (up to 100 Numbers)	\$840.00
- Each Additional 100 Numbers	\$387.00
ISDN 2 and ISDN 2 Enhanced	
- First Batch (up to 5 numbers)	\$55.88
- Each Additional Number	\$4.27
Telstra Fee For Service (once-off charges)	
Service Call Charge *Consists of service call plus the first 15 minutes of labour.	
Attendance at your premises or another site	
Between 8am and 5pm Monday to Friday (except public holidays)	\$95.00
All other times (After Hours)	\$296.00
Incorrect Callout Charge	
Attendance at your premises or another site	
Between 8am and 5pm Monday to Friday (except public holidays)	\$135.00
All other times (After Hours)	\$354.00
Labour Charge	
Labour charge for each 15 minute block or part thereof	
Between 8am and 5pm Monday to Friday (except public holidays)	\$40.00
All other times (After Hours)	\$58.00
Charge for each Fast Fix request	\$59.00
Materials Charge – you will be charged for any materials used.	POD