

VOCUS IP TEL MANAGER

Configuring a Busy Lamp Field

July 2018

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INTRODUCTION

This document provides step by step instructions on how to configure Busy Lamp Field (BLF). A Group Administrator configures this feature for a user.

The BLF feature provides users with the ability to monitor the status of another user's line. The information displayed is:

- > Inbound calls
- > Outbound calls
- > Ringing
- > Busy
- > Speed Dial the Monitored user
- > CLI of other party of the Monitored user's call



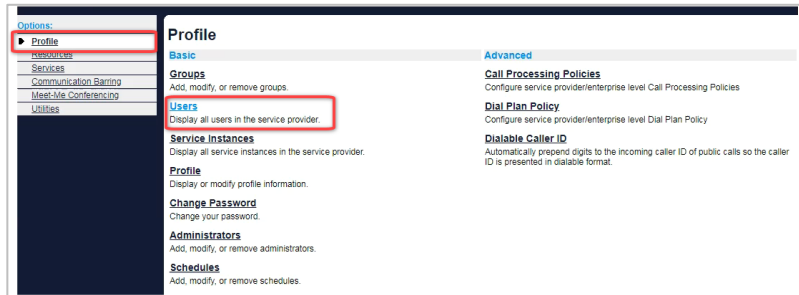
CONFIGURING BLF FOR A USER

The Group Administrator must first configure the BLF Feature for the user who wishes to monitor other user's lines.

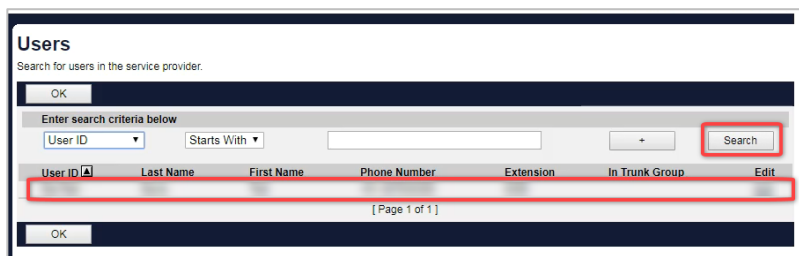
Login to Vocus IP Tel Manager.

On the *Group > Profile* menu page:

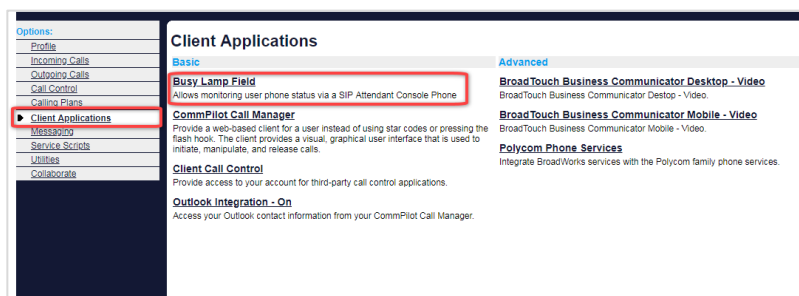
1. Click **Users**.



2. Click **Search** to display a list of users in your group.
3. Click **Edit** or any item on the row for the user.



4. Click **Client Applications**.
5. Click **Busy Lamp Field**.



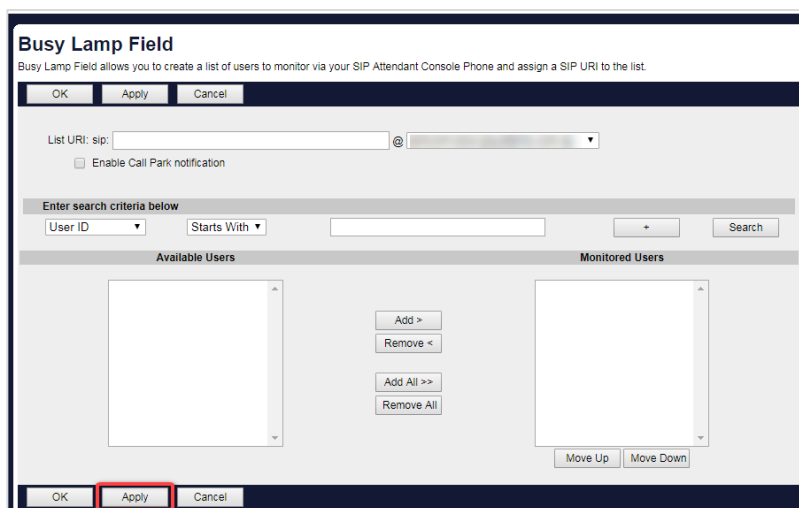
6. Enter the List URI: sip (your phone number) using a numeric string format, e.g. 0399993412.

7. Click **Search**.

8. Select the user/s to be monitored from the **Available Users** column.

9. Click **Add >** or **Add All >>** to add the selection to the **Monitored Users** column.

10. Click **Apply**.



REMOVING A MONITORED USER/S

At step 9 above click to highlight the user to be removed from the **Monitored Users** list. Click **Remove <** or **Remove All** to remove users from the list. Click **Apply**. To save the changes.

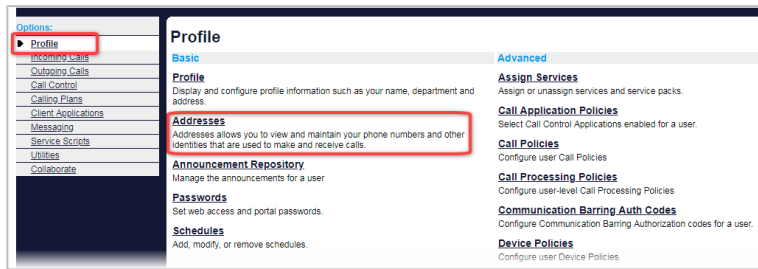
The User/s will no longer be monitored and will automatically disappear on the phone display.

CONFIGURING THE PHONE

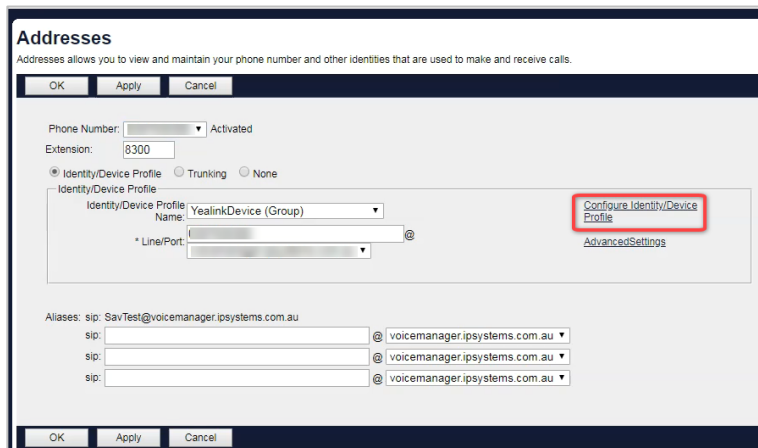
The Group Administrator is now required to rebuild the configuration file and reboot the phone.

On the *User > Profile* menu page:

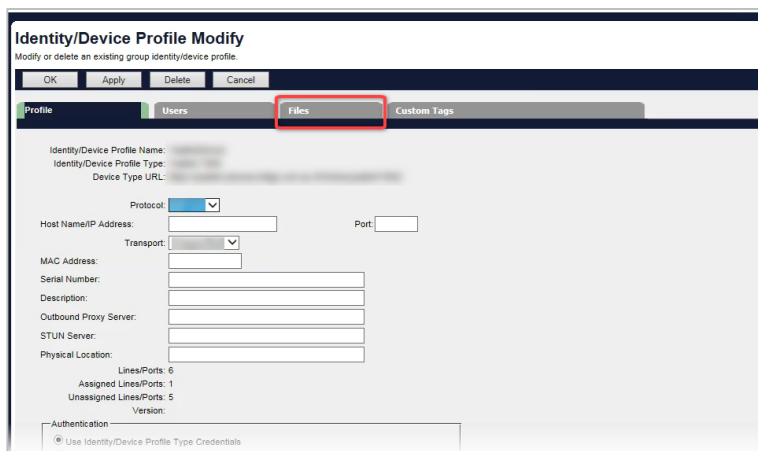
1. Click **Profile**.
2. Click **Addresses**.

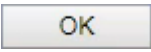


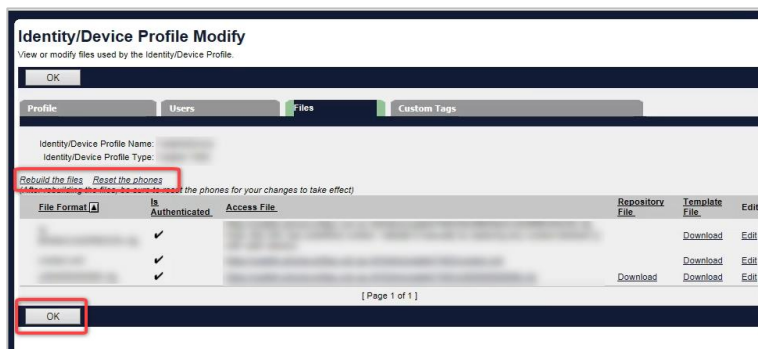
3. Click **Configure Identity/Device profile**.



4. Click the **Files** tab.



5. Click **Rebuild the files**.
6. Click **Reset the phones**.
7. Click .



The phone will automatically update to reflect the users that are being monitored. Rebuilding the configuration file or rebooting the phone is not required when making further updates to monitored users.