

Commander Key Phone

Handsets & Plans (All Prices Include GST)

Mix and match your services between Essentials, Office and Executive to suit your needs.



KEY ACCOUNT \$5 per month

- ✓ For each advertised phone number
- ✓ First Key Account Free

*Minimum 4 handsets to be eligible for Commander Key Phone

ESSENTIALS CORDLESS \$39.95 per month

- ✓ 1.8" colour display
- ✓ 11 hrs talk time, 100 hrs standby
- ✓ Exceptional HD sound

Total Min Cost \$715.80 (no LOCK-IN contract, \$129 setup fee, \$9.95 P&H and MAF per handset*)

OFFICE \$44.95 per month

- ✓ 4.3" colour display
- ✓ 10 programmable LED line keys
- ✓ Program up to 27 features

Total Min Cost \$855.80 (no LOCK-IN contract, \$159 setup fee, \$9.95 P&H and MAF per handset*)

EXECUTIVE \$54.95 per month

- ✓ 7" colour touch screen display
- ✓ Up to 29 one-touch line keys
- ✓ Optima HD Voice technology

Total Min Cost \$1,055.80 (no LOCK-IN contract, \$199 setup fee, \$9.95 P&H and MAF per handset*)

PLAN FEATURES	PLAN RATES			
<ul style="list-style-type: none"> ✓ Standard local & national calls (13/1300 excluded) 	Local Calls		Unlimited	
	National Calls		Unlimited	
	Calls to Mobiles		From 10c per call (with mobile call pack) 25c per min (outside mobile call pack)	
	13/1300 Calls		44c per call	
Add a Mobile Call Pack Mobile call pack usage is aggregated across all key phones.	250 calls	\$25/mth	1500 calls	\$150/mth
	500 calls	\$50/mth	2000 calls	\$200/mth
	1000 calls	\$100/mth	5000 calls	\$500/mth

PHONE FEATURES	PHONE INCLUSIONS
<ul style="list-style-type: none"> ✓ nbn-ready 	Voicemail / Voicemail2Email
<ul style="list-style-type: none"> ✓ Answer desk calls from your mobile 	Call Waiting
	Call Transfer
<ul style="list-style-type: none"> ✓ Receive voicemail messages via email 	Call Forwarding (Always, Busy, No Answer, Unreachable)
	External Caller Identification
<ul style="list-style-type: none"> ✓ Place calls on hold and transfer calls between phones 	Do Not Disturb
	3-Way and Multi-Party Conference Call
	Simultaneous Ring
	Audio on Hold
	Remote Office

Want to learn more about how we can help you?
 Vist vocus.com.au/support/commander or call 1300 948 555

Commander Key Phone

The Smart Business Phone

SMART EXTRAS	MONTHLY FEE	EXTRAS	MONTHLY FEE
Smart UC Mobile App Work from anywhere and make and receive calls from your business phone with your mobile.	\$4.95	Auto Receptionist (1 provided free)	\$10.00
		Fax2Email	\$8.00
Collaborate Add-On Add Collaborate to Smart UC for instant messaging, to view your team's status updates and enable screen-sharing.	\$2.00	Hunt Group (1 provided free)	\$8.00
		10 number in-dial range	\$16.00
Cloud Q Queue calls until you are free to answer them (includes access for up to 2 users - additional \$4.95 per user).	from \$9.95	50 number in-dial range	\$22.00
		100 number in-dial range	\$33.00

COMMANDER BENEFITS

CONVENIENT

Experts in nbn.

Our nbn-compatible phones will make transitioning over to the nbn a breeze.

Plug and ring.

Once plugged into your internet, our phones will automatically configure themselves.

Technical support.

Support from our technical experts is available weekdays and weekends. You can also email us on customersupport@vocus.com.au (24/7 online support).

FLEXIBLE

Command Central - you're in control.

Control your phone system remotely with our cloud-based portal and manage smart features, such as Voicemail2Email and Auto Receptionist.

Quickly scale and relocate.

Order additional phones with ease as your business grows. Relocating? Just plug them into the internet without changing your number.

No lock-in contract.

Get the freedom to choose from a 0-month contract or significant discounts on our longer contract terms.

MORE SAVINGS

Low or \$0 investment options.

Get the features of a professional phone system without the upfront, expensive cost of associated PBX equipment.

Say goodbye to ongoing maintenance costs.

Monthly payments (per user) include the handset and completely hosted and maintained for you in the cloud.

Pay for what you need.

With no line rental, simply pay for the number of phones you need now and add phones as your business grows.

THE FINE PRINT: The Service: Commander Key Phone (CKP) is an Internet telephony service that requires at least 100/100 Kbps per simultaneous call and is subject to a service qualification. Vocus' Standard Terms and Conditions and Commander by Vocus Acceptable Use Policies apply, see vocus.com.au/legal/commander or contact Customer Support. Min total costs = [1 month or 24 months x MAF of all selected Services] + Set Up Fee + P&H (9.95/handset). Calls not listed (such as international, premium and directory assistance calls) are charged in addition to monthly fee at applicable rates, see website for details. Service limitations: Service availability and quality may differ from a standard telephone service and is subject to network/Internet congestion. CKP is not appropriate for premises where a user has a disability, illness or other condition which requires an uninterrupted phone line with access to 000 emergency services. Priority Assistance is not available on this service. Installation: You are responsible for the physical installation of all handsets, associated cabling, configuration of your network and any routers and/or switches required to allow the CKP service to work. Commander has an install service available at extra cost, ask us about Valet Install. Termination: Any handset provided for your CKP Service remains the property of Commander unless it is paid for in full. You must return all handsets in good working condition within 30 days of termination or a handset non-return Fee of \$200/Essentials, \$300/Office, \$400/Executive will apply. Early Termination Fees (ETF) apply if you cancel during a minimum term. The ETF is pro-rated over the remaining months of your term (\$300/Essentials, \$400/Office, \$500/Executive). Relocation: Should you relocate to a different geographic zone than that of your number (e.g. you move to an 02 area but have an 03 number), Commander can supply CKP Services to that area however calls will be charged at the applicable geographic area rates (so a "local" call might be an STD call) and you may not be able to port the numbers to another carriage service provider. If you relocate, Commander may not be able to supply the CKP Service at your new location and ETFs may apply. Information and pricing correct at time of printing.

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