





## VALET INSTALLATION & SERVICES

### STANDARD CALL TYPE      CALL RATES

Valet Ready Check or Inspection	\$199	45 minute On Site assessment of your physical environment and Internet Connectivity for Commander Phone or SIP Trunking compatibility
Valet Installation	\$159 (per site)	Standard On Site installation charge per site (waived for any site with 2 or more handsets on 24 or 36 month agreements)
	\$49 (per handset)	Standard On Site installation for each handset (waived for handsets on 24 or 36 month agreements)
Modem (per device)	\$89	Standard On Site installation of one Modem or Router supplied by us
Switches (per device – already on-site)	\$89	Standard On Site installation of one Switch supplied by us
On-site Service Call	\$199	Post installation service call for attendance at site
Valet Extended Coverage Surcharge	\$165	Travel to extended coverage post codes
Failed Ticket of Work (FTOW)	\$155	Authorised person must attend the site within 15 minutes of time agreed or FTOW fee charged (+ travel fees for remote locations). Ensure equipment is not faulty & information supplied is correct. Failed service call due to customer including missed appointment, faulty equipment or incorrect information

Valet Install provides physical installation only. Anything not listed as included is the Customer's responsibility (e.g. any associated cabling, network, router or switch configuration required for Commander or Key Phone service to work). Any non-standard labour or materials (cabling, routers &/or switches) can be supplied at an additional cost. Pricing is per site based on a single visit. MRO is Monthly Repayment Option over 24 or 36 months - balance must be paid if cancelled early.

## VALET CABLING

SERVICE TYPE	UPFRONT COST	24 MONTHS MRO	DESCRIPTION
Starter 	\$99	\$5	2 - 10 handset sockets, cable length up to 15m, suspended ceiling less than 3m high
Standard 	\$159	\$8	Cable length up to 30m, suspended ceiling less than 3m high
Complex	\$249	\$12	Complex installs where Starter or Standard do not apply

Valet Cabling pricing is provided as an estimate to be confirmed by technician once on-site. Estimates based on standard commercial building (single floor, drop ceilings under 3m high & stud walls). Includes cat 6 cable, face plate, patch lead & associated fixings.



**STARTER**  
15.0m Line



**STANDARD**  
30.0m Line