



VOCUS IP TEL

POWERED BY BROADSOFT

THE COLLABORATIVE WORKPLACE.

Work is no longer an activity undertaken in a defined space. The new workplace is anywhere employees can operate effectively and efficiently – and on a range of devices from laptop to smart phone.

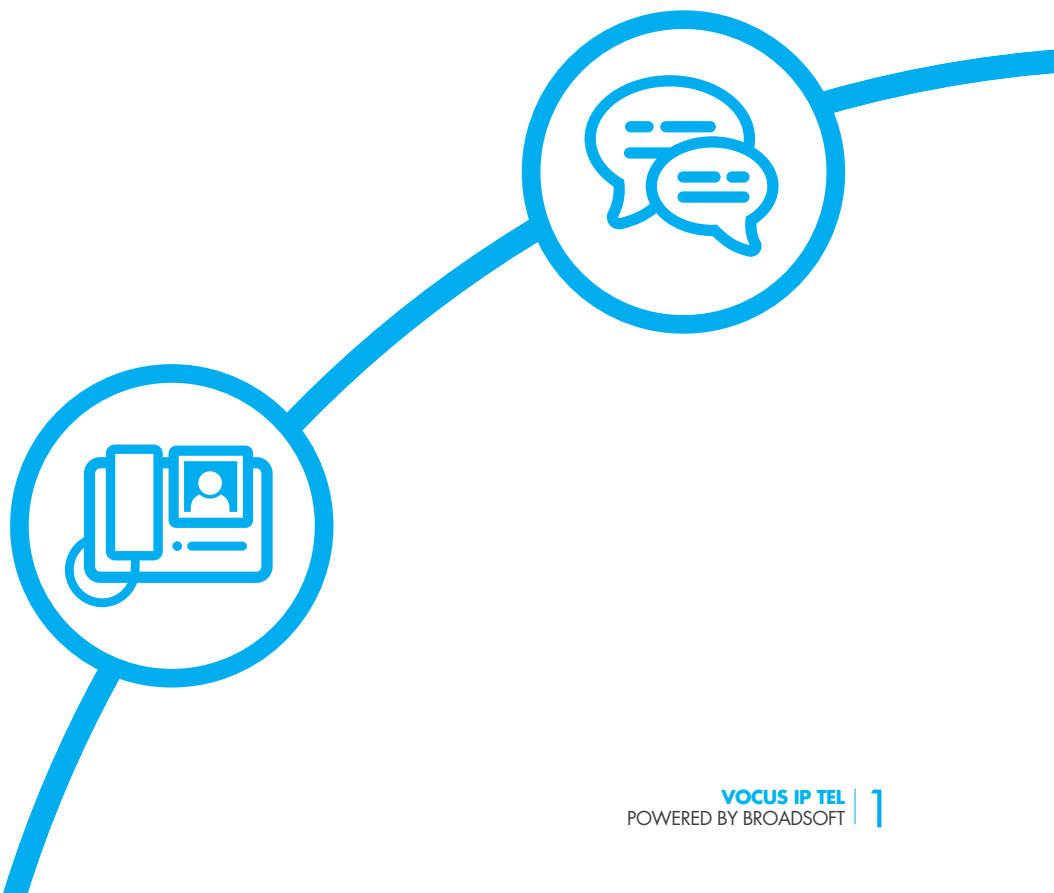
Businesses today are deploying Unified Communications and Collaboration (UCC) tools to ensure their employees can get in touch with one another from anywhere, and then share information and documents as needed.

UCC brings together all your real-time communication services such as Instant Messaging (IM), telephony, video conferencing and data sharing into a single communication platform.

Vocus IP Tel, powered by BroadSoft, is a world leading integrated IP Tel solution that gives you access to the latest UCC features and functions for a fixed monthly fee.

COLLABORATION WILL BE CENTRAL TO I.T. CULTURE. NOW THAT EVERY COMPANY IS A TECHNOLOGY COMPANY, THE NEXT STEP IS FOR EVERY COMPANY TO BECOME A COLLABORATION COMPANY.

SOURCE: JOHN PERKINS, GARTNER CATALYST CONFERENCE 2017



THE MOVE TO CLOUD-BASED COLLABORATION.

UCC tools have been proven to benefit organisations that need to support an increasingly mobile and dispersed workplace. But the idea of evaluating, buying, implementing and supporting a complete suite of technology and applications for a diverse employee base can be daunting and complex.

Businesses are rapidly adopting cloud-based unified communications and collaboration services to provide budget certainty every month, enabling costly and skilled IT resources to be directed towards more strategic business initiatives.

Cloud-based UCC enables businesses to gain flexibility, reduce costs and risks associated with communications investments, and more effectively support remote branch-office and mobile workers. Organisations of all sizes, especially those favouring operating expense (OPEX) based technology investments can replace large upfront capital outlays with predictable monthly charges.

Automatic upgrades mean that I can quickly deploy new collaboration features across the entire company without any business disruption.

It allows me to respond to my customers and staff no matter where I am.



	ON-PREMISE	CLOUD-BASED
FLEXIBILITY & SCALABILITY	<ul style="list-style-type: none"> → Limited capacity → Hard to scale up and down 	<ul style="list-style-type: none"> → Provider managed → On-demand capacity that scales to meet your business needs
CONTROL & EFFICIENCY	<ul style="list-style-type: none"> → Time consuming process → Costly training process → Often requires manual upgrades 	<ul style="list-style-type: none"> → Faster implementation → Greater resiliency and support → Automatic upgrades so you always have the latest features and software
COST	<ul style="list-style-type: none"> → Upfront capital costs for hardware and software licensing → Pay for maximum capacity upfront → High human resources costs 	<ul style="list-style-type: none"> → No upfront costs for licensing* → Pay as you grow <p><small>*Upfront costs may be required for setup, hardware and data network connections.</small></p>

A cloud-based voice and video platform allows me to...



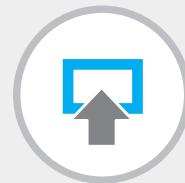
Simplify
security & compliance



Reduce
licensing costs



Increase
efficiency of IT resources



Receive
automatic upgrades

CONNECT YOUR TEAM ON ONE PLATFORM.

Vocus IP Tel combines your telephony with a full suite of collaboration features such as video, instant messaging, presence and web conferencing.

Vocus IP Tel is the perfect solution for organisations looking to accelerate productivity with a proven collaboration tool set. If you're an organisations with a PBX approaching end-of-life or if you're looking to transition to a cloud-based phone system, then Vocus IP Tel should be at the top of your list for your next telephony solution.

HIGHLIGHT FEATURES:

- Presence and Instant Messaging – cut down on endless emails by being able to see when users are available and messaging them instantly regardless of where they are located.
- Desktop and application sharing – save time and show colleagues exactly what your discussing in a real-time feed directly from your desktop or application, all at a click.
- My Room – this is great for remote or dispersed workers, jump onto your virtual meeting room via chat, voice or video to meet, share and get work done. This feature is also available to external guests.
- Voice and Video – remove the ambiguity from communication and start talking face to face with absolute clarity, 93% of communication is conveyed by non-verbal cues.
- Unified Messaging - this provides your mobile users with access to calls, emails, voicemails, and texts in the format that works best for them, on the platform they choose and at the location they are. Jumping between systems wastes time, unifying your communications just makes sense.

Voice

Video

Instant Messaging

Presence

Web Conferencing





VOICE

Telephony solutions enable your business to connect the right people with the right information at the right time.

Our range of handsets and conferencing devices, deliver high-definition voice, video and content within a simple and intuitive user interface. Voice features include hunt group, voicemail, auto attendant and cloud call recording. Vocus IP Tel product also works with call centres of any size, allowing key features such as queuing, reporting and workflow management.



MOBILITY

As the workforce and business change, there is an increasing requirement to work flexibly from different locations, rather than having a set cubicle in an office.

With our Smart UC client offering, you can access the service from any supported device (laptop, mobile and desktop) and reach out to your employees and customers from any internet connected location.

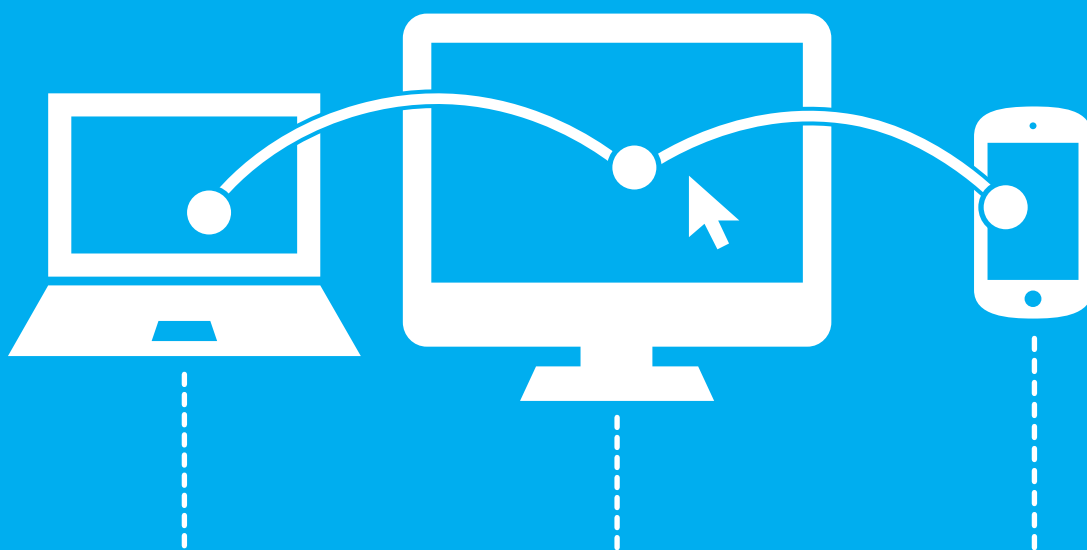


COLLABORATION

The requirement for your employees to collaborate both internally and externally with your customers and partners is increasing.

Vocus IP Tel offers a rich set of collaboration tools including: group chat, desktop sharing, and My Room Audio/ Video conferencing.

SMART UC, YOUR NEW MOBILE CLIENT.



ONE IDENTITY

A single user login allows you to access all your services, telephony, video, IM and Presence.

ANY DEVICE

Access all your communication services from any supported device, including your desktop, laptop and mobile[^].

ANYWHERE

Facilitate faster decisions, increase productivity, speed up communication, and reach out to your employees and customers from any internet connected location.

Vocus Smart UC is an easy-to-use application that enables you to access all your communication services, telephony, video, IM and Presence from any supported device. It is seamlessly integrated with your mobile devices so you can communicate and collaborate with your colleagues anytime, anywhere.

KEY FEATURES OF VOCUS SMART UC:

- Simple, user-friendly interface that enables you to initiate and receive phone calls, video calls and IM
- Ability to escalate from IM, to an audio call, to a video call with the touch of a button
- Share presence and availability with your contacts
- Universal number for all incoming and outgoing calls

[^]Not compatible with all devices. Latest Smart UC App available from Google Play and Apple App Store

WHY VOCUS DOES IT BETTER.

Vocus is an award-winning, ASX listed, Telecommunications Company delivering services across Australia, New Zealand and beyond with our extensive network, people and infrastructure.

Through the delivery of innovative, flexible and cost-effective solutions and top-line customer service and support, we are the provider of choice for the converging communication needs of business and government across the country.

BROADSOFT ENTERPRISE PARTNERSHIP

Vocus is a BroadSoft Enterprise Partner and together we share a commitment to delivering innovative unified communications over a variety of networks.

Outstanding customer service and leading applications ensure our customers receive world-class network based IP telephony to more effectively stay in touch through voice, video, messaging and conferencing.

DEPENDABLE SOLUTIONS

Vocus has the infrastructure and experience on which business and government depend. With more than 23,000 km of Vocus terrestrial fibre and over 5,000 buildings available for easy connection – we make sophisticated, high-performance communications solutions more accessible than ever for business across Australia.

PURPOSE-BUILT INFRASTRUCTURE

As one of Australia's most rapidly growing communication service providers, Vocus is uniquely positioned to build and plan infrastructure with the most advanced technology available. We have made significant investment into our owned and operated Data Centres securing the integrity of our hosted voice solution as well as creating the performance-drive cloud infrastructure that our customers can depend on.

WORLD-CLASS DATA CENTRE SECURITY

- Throughout our 22 sites across Australia and New Zealand we offer advanced levels of security, resilience and operational expertise.
- Diversity of on-shore local data centre locations to suit your requirements.



TAILORED SUPPORT AND TRAINING

We understand that as a business, support and training are essential to the successful adoption and ongoing use of our communication solutions. To ensure our solutions are the right fit for your organisation, we offer tailored support and training features including:

- 24/7 support via phone or email
- Self-care online portal
- Handset training guides
- Advanced Service Level Agreements (SLAs)

BUILT FOR BUSINESS

Across the Vocus Fibre Network, we offer truly integrated and industry leading end-to-end solutions.

Our range of products and services span:

- Dark Fibre
- Internet
- Data Centres
- Cloud Connect
- Ethernet
- IP WAN
- IP Tel
- SIP Trunks



SYDNEY | NEWCASTLE | BRISBANE | PERTH | DARWIN | ADELAIDE | MELBOURNE
AUCKLAND | WELLINGTON | CHRISTCHURCH | HAMILTON

1300 88 99 88 | info@vocus.com.au | vocus.com.au