



Business Internet

Delivering business grade Internet to small branch offices and remote locations using nbn™ access.

Head office locations have long enjoyed high performance Internet connectivity, while smaller branch offices and remote locations have endured with slower speeds and stability issues.

Business Internet enables organisations to connect smaller branch offices to the Vocus network and experience reliable and available connectivity to the Internet and Cloud with the support, service assurance, and one-portal, one-bill features you expect from a business grade Internet solution.

Our solution for you

Business Internet is an Internet access product for enterprise organisations with smaller branch offices in locations where nbn network connections are available. With the addition of Business Internet to the Vocus Internet portfolio, you can connect all your locations to the Internet through Vocus.*

Enjoy better performance and the shortest path to more content on the Vocus network through our dedicated connections to all 121 POI's, flexible bandwidth options up to 100/40 Mbps and access to a wide range of nbn access technologies.

Utilising Business Internet to consolidate Internet Service Providers helps simplify vendor management with one consolidated bill for all Internet services and improve visibility with one view of all Vocus service information through our portal, Vocus One.



Internet access to more locations via the nbn



Maximising uptime with 99.5% business SLA



Cost certainty with unlimited data



Our team of Account Managers and support staff are always local



Receive a single bill, that reflects all your data services



Knowledgeable Australian based assistance 24x7

Who is it for?

Business Internet is for enterprise organisations with smaller branch offices in locations where nbn services are available.

| | | | | | |
|--|-------------------------|--|---------------------------|--|---------------------|
| | Small 10 - 100 Staff | | Medium 100 - 500 Staff | | Large 500+ Staff |
|--|-------------------------|--|---------------------------|--|---------------------|

Features and benefits

Enhance Performance

- Ideal for enterprise organisations with a mix of Internet access requirements at different locations
- Widely available around Australia with flexible bandwidth options up to 100/40 Mbps
- Provisioning to all 121 POI's giving you coverage where you do business

Maximise Uptime

- Reliable and available Internet access with a 99.5% Business SLA and 12-hour restoration targets for faults, backed by rebates

Unlimited Data

- Unlimited data provides cost certainty each month - no billing surprises
- No need to worry about data hungry applications, managing data allowances or your usage

Local Account Management

- Receive the same level of account management you enjoy for all your Vocus Internet and data services
- Speak to one person about your account requirements in our local Australian-based Account Management team

Simplify Management

- Reduce the complexity and cost of dealing with multiple providers
- Receive one bill for all your data services

Increase Productivity

- Minimise downtime, speak to knowledgeable Australian based support when needed, 24x7
- Ideal for businesses that operate beyond 8am to 5pm

Improve Visibility

- View service information, including service details, usage and billing, in one, easy to access portal

nbn™, nbn co and other nbn™ logos and brands are trade marks of nbn co limited and used under licence.

* where nbn™ services are available

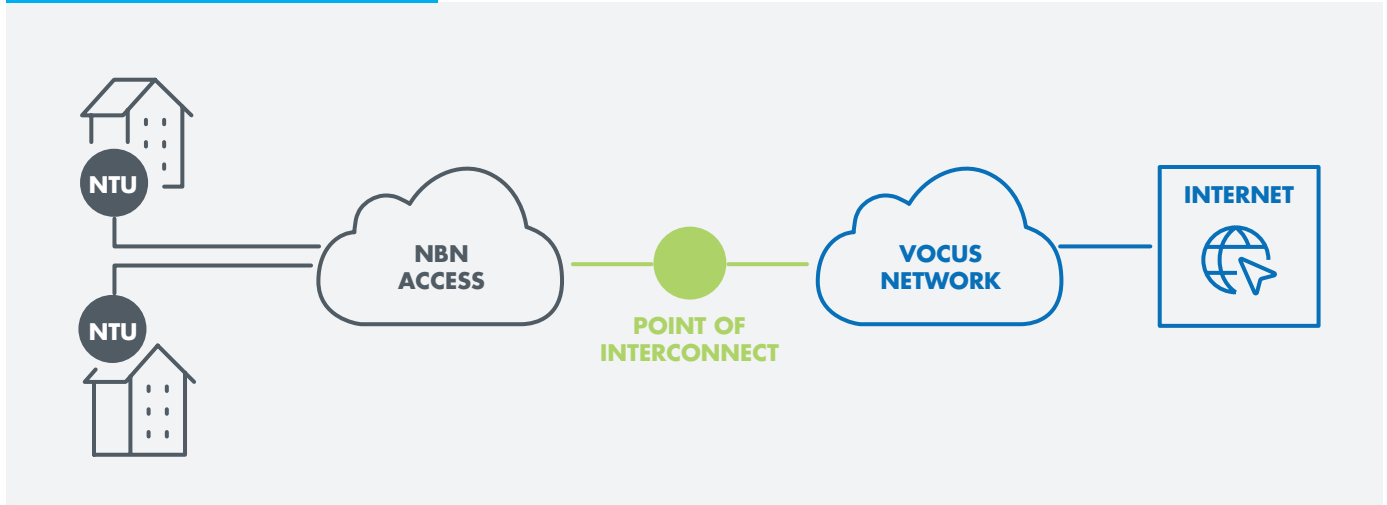




Business Internet Product Specifications

| | |
|------------------------------------|--|
| Included Internet Data | Unlimited |
| Access Types | nbn ™ Ethernet over FTTP, FTTN, FTTB, FTTC and HFC |
| Service Speeds | Up to 25/5Mbps, 50/20Mbps or 100/40Mbps, dependant on access technology |
| NBN Traffic Class | TC-4 |
| Interface Speed | 100Mbps or 1Gbps (Ethernet interfaces only) |
| Service Hand-off | <ul style="list-style-type: none"> Ethernet 10/100/1000 Base-T on nbn termination device or optional Vocus NTU (FTTB/FTTN only); or VDSL presented to a wall jack (RJ-12) or to the building MDF (FTTB/FTTN only) |
| PSTN (UNI-V) Support | Not supported |
| Availability | Available in Australia only, as per nbn service availability |
| Router or Firewall | Not included – to be supplied by the customer |
| NTU | An NTU is provided by nbn for FTTP, FTTC and HFC Access Types. An optional NTU is available from Vocus where the nbn access type is FTTB or FTTN if an Ethernet interface hand-off is required (installation charges apply). |
| IPv6 Support | Yes |
| IP Addresses | One (1) static IPv4 address included. Additional IPv4 addresses available (standard fees apply). IPv6 addresses available |
| Support | 24x7 from Vocus Support Centre |
| Service Availability Target | 99.5% |
| Fault Restoration Target | 12 hours (P1 faults) |

Business Internet Network



040219 Vocus Product Overview Business Internet NBN

Want to learn more about how we can help you?
Contact your Vocus Account Manager, or call us on 1300 88 99 88

