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# Business Internet



Delivering business-grade internet to small branch offices and remote locations using **nbn**<sup>TM</sup> access.

[vocus.com.au](https://vocus.com.au)

**VOCUS**



# Our solution for you

Head office locations have long enjoyed high performance Internet connectivity, while smaller branch offices and remote locations have endured with slower speeds and stability issues. Business Internet enables organisations to connect smaller branch offices to the Vocus network and experience reliable and available connectivity to the internet and cloud with the support, service assurance, and one-portal, one-bill features you expect from a business grade Internet solution.

Business Internet is an internet access product for enterprise organisations with smaller branch offices in locations where **nbn**<sup>™</sup> network connections are available. With the availability of Business Internet, you can get all your locations online through your Vocus internet portfolio.

Enjoy better performance and the shortest path to content on the Vocus network through our dedicated connections to all 121 POIs, flexible bandwidth options up to 100/40 Mbps, and access to a wide range of **nbn**<sup>™</sup> access technologies.

With Business Internet, you can simplify vendor management and receive one bill for all internet services. Improve visibility of your Vocus services with all service information in one portal.

## Vocus Business Internet key features



Internet access to more locations via the **nbn**<sup>™</sup>



Increased uptime with 99.5% business SLA



Cost certainty with unlimited data



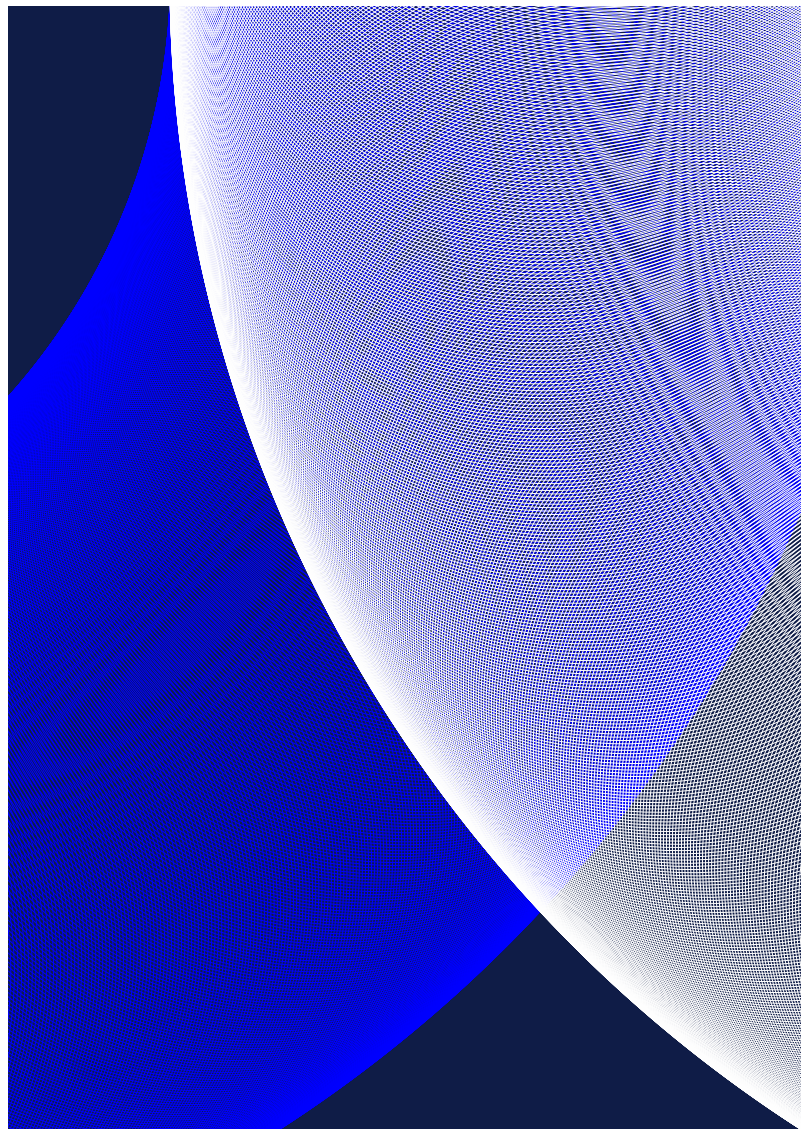
Local account managers and support staff



One bill that reflects all your data services



Local account managers and support staff



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# Features and Benefits

Business Internet is suited for enterprise organisations with smaller branch offices in locations where **nbn**<sup>™</sup> services are available.

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## Enhance performance

- Ideal for enterprise organisations with a mix of internet access requirements at different locations
- Widely available around Australia with flexible bandwidth options up to 100/40 Mbps
- Provisioning to all 121 POIs giving you coverage where you do business

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## Maximise uptime

- Reliable and available Internet access with a 99.5% business SLA and 12-hour restoration targets for faults, backed by rebates

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## Unlimited data

- Unlimited data provides cost certainty each month – no billing surprises
- No need to worry about data-hungry applications, managing data allowances, or your usage

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## Local account management

- Receive the same level of account management you enjoy for all your Vocus internet and data services
- Speak to one person about your account requirements in our local Australian-based Account Management team

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## Simplify management

- Reduce the complexity and cost of dealing with multiple providers
- Receive one bill for all your data services

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## Increase productivity

- Minimise downtime, speak to knowledgeable Australian based support when needed, 24x7
- Ideal for businesses that operate beyond 8am to 5pm

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## Improve visibility

- View service information, including service details, usage, and billing, in one easy-to-access portal

# Product specifications

Parameter	Value
Included Internet Data	Unlimited
Access Types	nbn™ Ethernet over FTTP, FTTN, FTTB, FTTC and HFC
Service Speeds	Up to 25/5Mbps, 50/20Mbps or 100/40Mbps, dependant on access technology
nbn™ Traffic Class	TC-4
Interface Speed	100Mbps or 1Gbps (Ethernet interfaces only)
Service Hand-off	<ul style="list-style-type: none"><li>· Ethernet 10/100/1000 Base-T on nbn™ termination device or optional Vocus NTU (FTTB/FTTN only); or</li><li>· VDSL presented to a wall jack (RJ-12) or to the building MDF (FTTB/FTTN only)</li></ul>
PSTN (UNI-V) Support	Not supported
Availability	Available in Australia only, as per nbn™ service availability
Router or Firewall	Not included – to be supplied by the customer
NTU	An NTU is provided by nbn™ for FTTP, FTTC and HFC Access Types. An optional NTU is available from Vocus where the nbn™ access type is FTTB or FTTN if an Ethernet interface hand-off is required (installation charges apply).
IPv6 Support	Yes
IP Addresses	One (1) static IPv4 address included. Additional IPv4 addresses available (standard fees apply). IPv6 addresses available
Support	24x7 from Vocus Support Centre
Service Availability Target	99.5%
Fault Restoration Target	12 hours (P1 faults)

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\* where nbn™ services are available